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Wareham Resident Website Survey 2 Results

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1. How much do you agree with the following statements about the town website?

	Poor	Somewhat Poor	Neutral	Somewhat Good	Good	N/A
How satisfied are you with the town website?	15.38% (10)	13.85% (9)	21.54% (14)	23.08% (15)	24.62% (16)	1.54% (1)
How timely is the content?	15.63% (10)	26.56% (17)	18.75% (12)	20.31% (13)	17.19% (11)	1.56% (1)
How relevant is the content?	15.38% (10)	10.77% (7)	21.54% (14)	23.08% (15)	27.69% (18)	1.54% (1)
How easy is it to find information?	16.92% (11)	12.31% (8)	21.54% (14)	27.69% (18)	21.54% (14)	0.00% (0)
How does the website look?	12.50% (8)	12.50% (8)	21.88% (14)	17.19% (11)	34.38% (22)	1.56% (1)

2. What current web services do you take part in and find work well?

Answered: 47 Skipped: 19

Town Calendars	68.09% (32)	
Safety Tips	25.53% (12)	
Email lists	70.21% (33)	

3. If Other (please specify)?

 Answered: 19 Skipped: 47

- Meeting minutes and agendas
- meeting minutes
- Local Access TV Programming
- The whole thing needs total revamping. For instance if you type in "By Law" nothing comes up.
- Dont bother to use it.
- dept. information
- streaming of meetings
- Link to Assessors Data Base Historical Commission & Historic District Site
- I have stopped looking for data on the site as I find it impossible to find things I need.
- G2aFNy bzpctfyuqdw, [url=http://xngkvgyzhafi.com/]xngkvgyzhafi[/url], [link=http://fuknhvevkmom.com/]fuknhvevkmom[/link], http://rmdohxsfwrpb.com/
- N/A
- I don't really use it.
- None
- meeting agendas meeting minutes
- email contacts for town employees should be on the website along with dept head names
- Meeting calendars, agendas and minutes.
- email alerts need to be more consistant.
- assessments of property
- Assessing data

4. What are your frequently asked questions of town offices?

Answered: 20 Skipped: 46

- where do i get beach sticker?
- Varies
- What offices perform what functions--where do I go for xyz service?
- details per dept. not found or available on the web, procedural questions also
- Need information regarding Town rules and regulations
- Hours of operation, why do different offices have different hours?
- Meetings? Minutes? Agendas?
- G2aFNy bzpctfyuqdw, [url=http://xngkvgyzhafi.com/]xngkvgyzhafi[/url], [link=http://fuknhvevkmom.com/]fuknhvevkmom[/link], http://rmdohxsfwrp.com/
- I use the site as a resource not to ask questions. I'd rather do that face to face.
- Selectmans meeting schedules, agenda and meeting minutes
- Agendas for meetings of public boards. Assessments of property. Notary service (it's great)
- I think the town warrants that we vote on should be on the town website at least 2 weeks before voting. When my garden club began putting voting issues on the web site we got voting done with a lot fewer questions and comments and folks generally felt more informed. It is not easy to read and understand a 20+ page document in 5 minutes.
- None
- meeting agendas and minutes assessor information
- Forms for permits etc should be available on line. Employees names, contact info should be available. Plus should be able to view pay grades of jobs.
- building permits, are there?
- current committee members and schedule of meetings
- real estate assessments; building permits; decisions by town boards; hours of operation for waste stations; beach permits; dump permits; beach closings; shellfish areas open/closed; etc..
- notification of posted meetings
- when will the memorial wall to honor the towns veterans in lobby of town hall going to be completed..over 4 years seems a little to long.its a disgrace to the family of all our vets.

5. What town departments could improve their websites and how?

Answered: 25 Skipped: 41

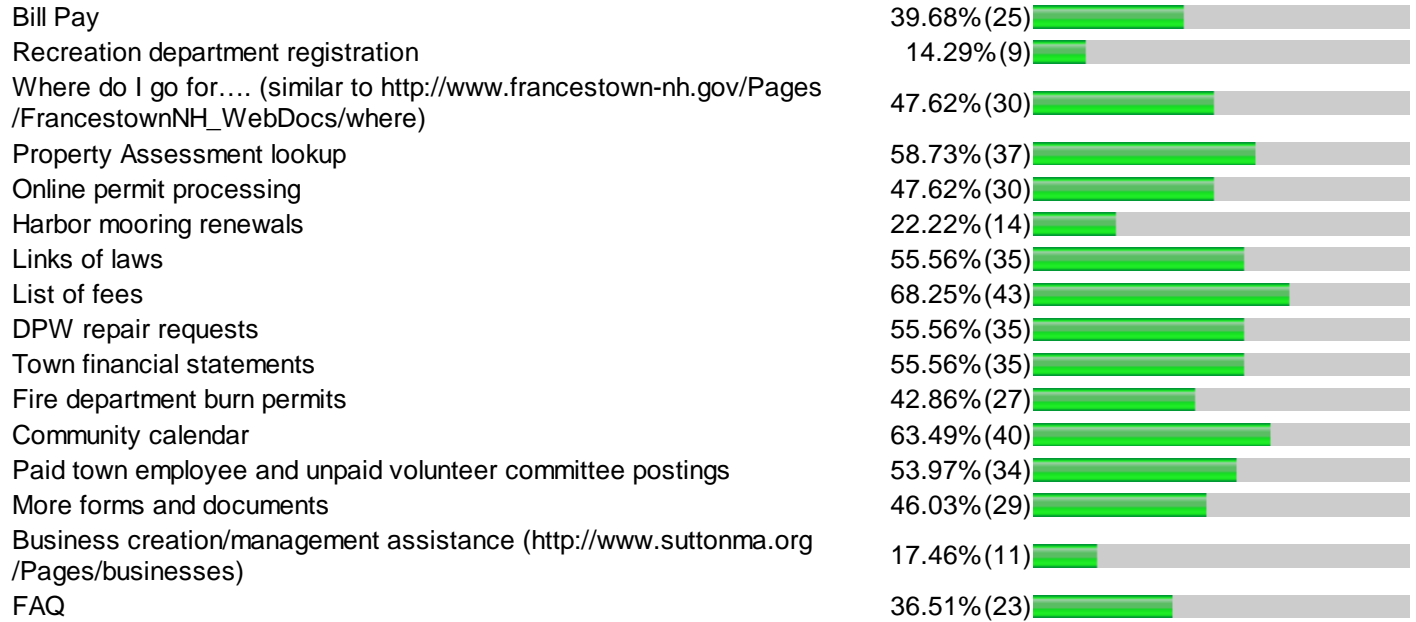
- provide more content
- Provide more meeting minutes Ability to view recorded meetings on demand
- All of them, they should have much greater detail.
- Each dept shouldn't have its own website. Adds clutter, not necessary.
- all, how to and interactive ability
- Should list all personal in depts on websites, or atleast dept heads and assist dept heads
- add meeting minutes
- all meeting minutes of the boards and committees should be posted by the town clerk. On demand access or a direct link to watch the BOS meetings for people unable to on the usual viewing times
- More info on all departments. Meeting minutes from all boards and committees etc.
- Assessors Would like to see updated maps available on the website
- Council of Aging could use email more! Building Dept could keep permits current.
- all
- G2aFNy bzpctfyuqdw, [url=http://xngkvgyzhafi.com/]xngkvgyzhafi[/url], [link=http://fuknhvevkmom.com/]fuknhvevkmom[/link], http://rmdohxsfwrp.com/
- N/A
- Finance committee - I will send a separate email
- Job postings page has no jobs listed when I know jobs have been advertised in local papers.
- coa could post the minutes from their board meeting as well as all the other town committees. Also update who is on the various committees
- all
- Municipal Maintenance. When we lived in Milton, they had an email address just to report potholes, and another for street lights. That would be helpful
- Building - accuracy, especially permits, Zoning - Zoning vs BoS agendas, timely posting of minutes.
- animal control should have a website that lists lost and found pets and also animals that are picked up so owners have a central place to look for their pets
- current information on all sites, email access to all departments
- Virtually every one. Schedule of meetings with location should be mandatory; decisions taken at meetings should be

posted in timely manner; major town projects should be reported with timely updates re: plans, development/construction schedules, etcl

- BOS & clerk Post meeting timely and notify subscribers
- veterans dept.

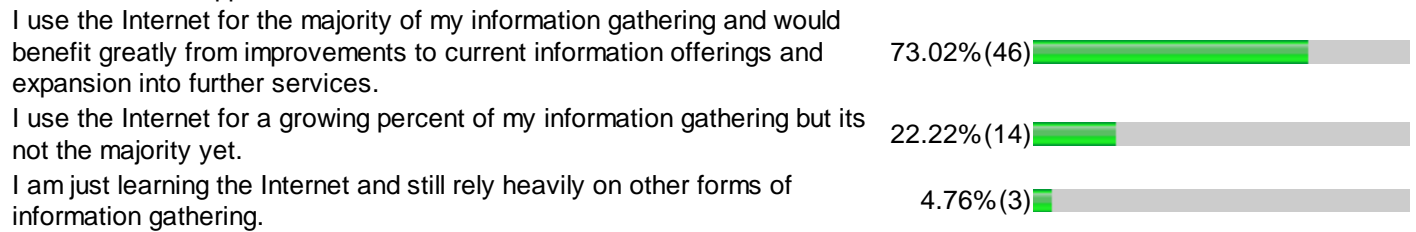
6. What new services would you take advantage of?

Answered: 63 Skipped: 3



7. How do you view your internet usage?

Answered: 63 Skipped: 3



8. What is your Age?

Answered: 64 Skipped: 2



9. What is your Gender?

Answered: 64 Skipped: 2



10. How long have you been living in the town?

Answered: 65 Skipped: 1



11. How often do you visit the website?

Answered: 65 Skipped: 1



SurveyMagik 4.1

Town of Wareham