

Board of Sewer Commissioners 2022 Work Shop

Date: April 13, 2022 <u>Time: 1:00 PM</u> Location: WPCF Conference Room

Topics of Discussion

- 1. Rate Increases Necessity and Timing
- 2. Fees Charged for Services
- 3. Policy Updates as Necessary
- 4. Grinder Pump Requirements
 - a. Replacement
 - b. Maintenance
- 5. Cost of Processing Sewer
- 6. Sump Pumps
- 7. Moratorium

Board of Sewer Commissioners- 2022 Work Shop

Simply put, meetings are where things get discussed. Workshops are where things get done.

Because of this difference, meetings are best for shallow coverage of many topics,

while workshops are best for deep, focused coverage of an issue.

Summary: Meetings are for sharing information; workshops are for solving a problem or reaching an actionable goal.

(Kate Kaplan 16 February 2016).

References <u>https://www.nngroup.com/articles/workshops-vs-</u> <u>meetings/#:~:text=Simply%20put%2C%20meetings%20are%20where,focused%20coverage%20of%20an</u> <u>%20issue</u>.